Managing Licenses

Table of Contents

License Your BizNet Product Installation	2
Manual License Activation	7
Moving BizNet Product Licenses	16
Manually Deactivating a BizNet Product License	19

License Your BizNet Product Installation

BizNet Product comes with a 45 day trial during which all capabilities are functional. Once the trial is expired or if BizNet Product has been installed on the workstation before, the ribbon will only have a few buttons enabled until the product is activated.



1. If there is a content installer icon on the desktop, double-click that icon to launch the content installer:



If there isn't a content installer icon on the desktop, browse to c:\Program Files (x86)\Biznet Software*Content Name* and double-click the BIZNET Content Installer.exe.

Name	Date modified	Type Siz
📙 BizInsight Installation Files	12/5/2016 3:18 PM	File folder
BizNetServer Installation Files	12/5/2016 3:18 PM	File folder
📙 Content	12/5/2016 3:18 PM	File folder
🗟 AccessToSQL.dll	11/15/2016 10:50	Application extens
AccessToSQL.dll.config	11/15/2016 10:50	CONFIG File
💐 AppConfigTool.exe	11/15/2016 10:50	Application
AppConfigTool.exe.config	11/15/2016 10:50	CONFIG File
音 BizInsight.sdf	11/15/2016 10:50	SQL Server Comp
🐼 BIZNET Admin Tool.exe	11/15/2016 10:50	Application
📄 BIZNET Admin Tool.exe.config	11/15/2016 10:50	CONFIG File
💐 BIZNET Content Installer.exe	11/15/2016 10:50	Application
BIZNET Content Installer.exe.config	11/15/2016 10:50	CONFIG File
🗟 BizNet.API.Helper.dll	11/15/2016 10:50	Application extens

PC > Local Disk (C:) > Program Files (x86) > Biznet Software > BizNet Sample Data 1.2.0.0 >

If this directory and file do not exist, start Excel and click on the Activate License button on the BizNet Product ribbon.

FILE	HOME	INSERT	PAGE LA	YOUT	FORMUL	AS	DATA	REVIEW	VIEW	BizBroadcast
Run Now	New Distribution Template	Application Settings BizBroadcas	Email Settings	Set Schedule Distributio	Schedule START on and Sche	Activat	€⊉ (? F 	Check for Update: Help About	5	

The LicenseActivation dialog will open.

LicenseActivaton	\otimes
Basic Advanced	
Online Activation	
Enter the Activation ID(s)	
Activate ID(s)	
Add Clear All	
Online Deactivation Deactivate the current activation. Deactivate	
	lose



Key must be activated under the user's profile and there is one activation per machine. License activation requires internet access. If internet access is not available or the activation call is being blocked, the License Activation dialog will not open. See "Manual License Activation" on page 7 for alternate instructions.

When a BizNet Product order is processed, your license Activation ID is emailed to the individual named on the order:



If you are unable to locate that email, the Activation ID can also be found on the customer portal (<u>https://biznet.flexnetoperations.com</u>). Once logged into the portal, click on **Order History** on the left. If you have purchased multiple products, click on the entries until you locate the BizNet Product entry.

Software & Services Home Order History Recent Files Posted	Ord Click on th	er Detail	o the product to downlo	rad it (only available when a	pplicable).	
Recent Email Notifications Register Additional License Tokens	Onak O	er Number: 802150327- Inder Date: Mar 30, 201 O Number:	4220-2048381 5			
Search Devices	Line	Product Description	\$	Manufacturer Part Number	÷	Gity Activation Code
Claim Device Upload Capability Request	+	1 BizBroadcest (FNE)		BI20201		10 (AAAA-8888-CCCC-8000) =
Administration O						

Copy the Activation ID and paste it into the **Enter the Activation ID(s)** field and click on **Activate ID(s)**.

LicenseActivaton	\otimes
Basic Advanced Online Activation	
Enter the Activation ID(s)	
AAAA-BBBBB-CCCC-DDDD	
Add Clear All	
Online Deactivation	
Deactivate	
Clo	se

The Activation Success dialog will display.



Manual License Activation

In the event the workstation where the BizNet Product is installed does not have internet access or activation is being blocked, perform the following steps to manually activate the license.

1. If there is a content installer icon on the desktop, double-click that icon to launch the content installer:



If there isn't a content installer icon on the desktop, browse to c:\Program Files (x86)\Biznet Software*Content Name* and double-click the BIZNET Content Installer.exe.

PC > Local Disk (C:) > Program Files (x86) > Biznet Software > BizNet Sample Data 1.2.0.0 >				
Name	Date modified	Туре	Size	
📙 BizInsight Installation Files	12/5/2016 3:18 PM	File folder		
BizNetServer Installation Files	12/5/2016 3:18 PM	File folder		
📙 Content	12/5/2016 3:18 PM	File folder		
🗟 AccessToSQL.dll	11/15/2016 10:50	Application extens		
AccessToSQL.dll.config	11/15/2016 10:50	CONFIG File		
💐 AppConfigTool.exe	11/15/2016 10:50	Application		
AppConfigTool.exe.config	11/15/2016 10:50	CONFIG File		
音 BizInsight.sdf	11/15/2016 10:50	SQL Server Comp		
🐼 BIZNET Admin Tool.exe	11/15/2016 10:50	Application		
📄 BIZNET Admin Tool.exe.config	11/15/2016 10:50	CONFIG File		
💐 BIZNET Content Installer.exe	11/15/2016 10:50	Application		
BIZNET Content Installer.exe.config	11/15/2016 10:50	CONFIG File		
🗟 BizNet.API.Helper.dll	11/15/2016 10:50	Application extens		

If this directory and file do not exist, start Excel and click on the Activate License button on the BizNet Product ribbon.



The LicenseActivation dialog will open.

LicenseActivaton	\otimes
Basic Advanced Online Activation	
Activate ID(s)	
Add Clear All	
Online Deactivation Deactivate the current activation. Deactivate	
(Close

1. Click on the **Advanced** Tab.

LicenseActivaton	\otimes
Basic Advanced	
Offline Activation/Deactivation Generate a license request.	
Generate Request	
Process the license response. Process Response	
man marken and marken	-

2. Click on the **Generate Request** button.

(\times)

3. Browse to a directory on the workstation and type a file-name. Then click **Save**.

😒 Save As	×
← → マ ↑ 📴 > This PC > OS (C:) > Temp 🛛 🗸 💍 Search Temp	Q
Organize 🔻 New folder	• 🕐
intel 🔨 Name	
junk No items match your sea	nch
MSOCache	ich.
PerfLogs	
Program Files	
Program Files (x86)	
ProgramData	
Reports	
Temp	>
Do not change the file type	~
Save as type: Bin Files (".bin)	~
Hide Folders Save Ca	incel

- 4. Copy the resulting .bin file to an external drive or network directory and go to a workstation that has internet access.
- 5. Log into the Customer Portal <u>https://biznet.flexnetoperations.com</u>.

BizNet software*				
HOME > LICENSING AND DOWNLO	NAD CENTER > LOGIN			
	Welcome to the BizNet Software Customer Portal! Please log-in below to get started.			
	Login ID			
	Password			
	Remember my password until l logout			
	Login			
	if you have forgotten your login ID, password, or are not sure whether you have an account, please use our <u>Password Finder</u> .			
	If you have questions about your account or need help setting one up, please contact our Support team via email at <u>biznet@iflexnetoperations.com</u> or via phone by calling 1-888-715-4687 (within the U.S.) or 1-408-642-3965 (outside the U.S.).			

6. On the left side, click on **Upload Capability Request**.



7. Browse to the .bin file generated on the client workstation. Click **Send.**



8. Click **Cancel** when prompted to save the resulting .bin file. This response file does not contain the BizNet Product entitlement information.

Opening WIN-ND4T13I07UHlinda-AACCFDC3-1FEBFBFF000306A9 🗙
You have chosen to open:
N-ND4T13I07UHlinda-AACCFDC3-1FEBFBFF000306A9.bin
which is: Binary File (624 bytes)
What should Fixefox do with this file?
what should Firefox do with this file?
C Open with Browse
Do this automatically for files like this from now on.
OK Cancel

9. Click on **Search Devices** on the left and click on the hyperlink of the Device just imported.



10. Click Map Add-Ons.



11. The Map Add-Ons dialog will open.

This dialog displays all entitlements of products that use this licensing method. Check that the **Available Units in Line Item** is not zero and enter "1" for the **Qty to Add** field. Click the **Map Add-Ons** button.

Device ID ID Type Alias	WIN-ND4T13II STRING	17UHVinda-AACCFI	DC3-1FEBFBFFC	100306A9			
Add-On Name	Activation Code	Entitlement	Expiration	Available Units in Line Item	Total Units in Line Item	Maximum Add-On Units Allowed on Device	Gty to Add
BizBroadcast (FNE)	100.000	BIZ150327-4220-2 048351 (121745161)	Mar 30, 2016	9	10	9	1

12. Click on the **Download Capability Response** link.

Dictionary					
Up	date Alias			_	
Map Add-Ons Remove A	dd-Ons Return Device	View History Move Device	Download Capability Res	ponse	
Add-Ons					
Add-On Name	Status	Entitlement	Units Mapped	Expiration	Downloadable tems
BizBroadcast (FNE)	License not generated	(121745151)	1	Mar 30, 2016	Mew

13. Copy the response file (.bin) to the external drive or network location then go back to the client workstation.

14. Go to the **Advanced** tab of the License Activation form and click on the **Process Response** button and select the response .bin file downloaded from the customer portal site.

LicenseActivaton	\otimes
Basic Advanced	
Offline Activation/Deactivation Generate a license request. Generate Request	
Process the license response. Process Response	
man and and and and and and and and and a	-

15. You will get a message that the product was successfully activated.



If Activation continues to fail, contact BizNet Software Support, <u>www.biznetsoftware.com/support/</u>.

Moving BizNet Product Licenses

BizNet Product licenses may sometimes need to be moved; for example, the user got a new workstation or the reporting responsibilities were assigned to a different user. To move a license, do the following:

1. On the old workstation, double-click the content installer icon on the desktop:



If there isn't a content installer icon on the desktop, browse to c:\Program Files (x86)\Biznet Software*Content Name* and double-click the BIZNET Content Installer.exe.

'C > Local Disk (C:) > Program Files (x86) > Biznet Software > BizNet Sample Data 1.2.0.0 >					
Name	Date modified	Туре	Size		
BizInsight Installation Files	12/5/2016 3:18 PM	File folder			
BizNetServer Installation Files	12/5/2016 3:18 PM	File folder			
Content	12/5/2016 3:18 PM	File folder			
🗟 AccessToSQL.dll	11/15/2016 10:50	Application extens			
AccessToSQL.dll.config	11/15/2016 10:50	CONFIG File			
💐 AppConfigTool.exe	11/15/2016 10:50	Application			
AppConfigTool.exe.config	11/15/2016 10:50	CONFIG File			
📸 BizInsight.sdf	11/15/2016 10:50	SQL Server Comp			
🐼 BIZNET Admin Tool.exe	11/15/2016 10:50	Application			
BIZNET Admin Tool.exe.config	11/15/2016 10:50	CONFIG File			
💐 BIZNET Content Installer.exe	11/15/2016 10:50	Application			
BIZNET Content Installer.exe.config	11/15/2016 10:50	CONFIG File			
🗟 BizNet.API.Helper.dll	11/15/2016 10:50	Application extens			



If this directory and file do not exist, start Excel and click on the Activate License button

2. Click on the **Deactivate** button.

LicenseActivaton	\otimes
Basic Advanced	
Online Activation	
Enter the Activation ID(s)	
Activate I	D(s)
Add Clear All	
Online Deactivation Deactivate the current activation.	
Deactivate	
	Close

3. All activated licenses will display in the next dialog. Check the checkbox next to the license to be deactivated and then click **Deactivate ID(s)**.



A dialog will open displaying the results:



4. If you deactivated from within Excel, **close and reopen Excel** to complete the deactivation.

If the workstation does not have internet access, the following error will occur and the license will have to be deactivated via the customer portal (http://biznet.flexnetoperations.com).

Deactivate		x
i	Broadcast encountered an error when releasing all the features.	
	ОК	

Once the license is deactivated, the same activation ID can be activated on the new workstation.

Manually Deactivating a BizNet Product License

If a BizNet Product license cannot be deactivated using the above process, do the following:

1. Click on the **About** button on the BizNet Product ribbon and make a note of the Device ID shown.

AboutBox		\otimes
BizBroadcast [®] BizNetsoftware	BizBroadcast Version 2.2.3.0 1997-2015 BizNet Software, Inc. BizNet Software, Inc. Dravice ID: Heavened for Bioldas Coffware The Activation ID is	×
System Messages		~
		2
Clear Messages		OK

2. Log into the customer portal (<u>https://biznet.flexnetoperations.com</u>) and click on **Search Devices** on the left side.

3. Click on the Device ID link of the device to deactivate.

Search Devices
These are the devices assigned to your account. You may fill out additior
Device ID Alias
Filter
🕅 🔇 🚺 to 3 of 3 📎 刘 🛛 Entries per page: 25 💌
Device ID
LOWISPONSING COLOR //F 4 OF EDFORT DDDDDDAD
UNIDATESTNING& 60511 052 17 08/14/14/000200022
WIN-NDT4137UH\jsmith-AAABBBCCCDDD3-1AABCDFD11113A6

4. Click on the **Remove Add-Ons** hyperlink.

💦 BizN	let soft	ware	•	
HOME > LICENSING AND DOWN	LOAD CENTER > VIEW	ADEAICE		
Software & Services Home	View D)evice		
Order History Recent Files Posted Recent Email Notifications	Device ID Alīas	100.1011	C. 1994 ACC	1.
Register Additional License Tokens	Status Series	ACTIVE FLX_CLIENT_	SERIES	
Devices Search Devices Claim Device	Virtualization Virtualization Virtualization Details	VMware View		
Upload Capability Request	Vendor Dictionary	(None)		
Administration O Account Administrators Allocation Accounts		Update /	Alias	
Account Members Change Password	Map Add-Ons Add-Ons	Remove Add-Or	Return Device	e View History Move C
Email Preferences Product Preferences Download Preferences	Add-On Name BizBroadcast (PNE	Stab () Lice	us nise generated	Entitiement (1217/45161)

5. Type "1" in the **Quantity to Remove** field and click the **Remove Add-Ons** button.

Remove Add-Ons



Add-On Description	Activation Code	Entitlement	Expiraton	Currently on Device	Guantity to Remove
BizBroadcast (FNE)	BC71-3946-D059-CFDA	(121745181)	Mar 30, 2016	1	1
Remove Add-Ons					

6. The View Device dialog will show "Copies decreasing" for the status.

-		1				
Devices	Status	ACTIVE				
Search Devices	Series	FLX_CLI	ENT_SERIES			
Claim Device	Model	FLX_CLI	ENT			
Upload Capability Request	Virtualization	rtualization VMware				
Administration Φ	Virtualization Details	View				
Account Administrators	Vendor Dictionary	(None)				
Allocation Accounts	,					
Account Members		Upd	late Alias			
Change Password						
Email Preferences	Map Add-Ons	Remove A	dd-Ons Return Dev	ice View History Move Dev	vice D	
Product Preferences	Add-Ons					
Download Preferences	Add-ona					
Your Profile	Add-On Name		Status	Entitiement	Units	
	BizBroadcast (FNE	.)	Copies decreasing	BIZ150327-4220-20483SI	0	
Get Help 🖲				(121745161)		
Download Help						
Table of Assistants						

7. Open Excel on the client workstation. If there is a **Restart Service** button on the ribbon, click **Restart Service** to complete the deactivation.



If there isn't a Restart Service button, just close Excel.

8. Uninstall the BizNet Product from that client workstation.